Designing AI Systems with Steerable Long-Term Dynamics

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Intelligent Online Systems

Ranking function π that ranks items for context x.

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	Support-vector machine	metal dining table legs metal coffee table legs metal hairpin table legs table le	TOAST WAR BEFERRAL	Impeachment Process After Weeks Of GOP
	In machine learning, support-vector machines are supervised learning models with associated learning algorithms that analyze data used for classification and regression	All categories All categories > "metal table legs" (5,758 Results) Home & Living Ad	Detektiv-Dramaserien	Protests
	analysis. Wikipedia	Craft Supplies & Tools Art & Collectibles		Katie Hill Speaks Out On Resignation: 'I'm Hurt.
	Feedback	Paper & Party Supplies + Show more		
	Support-vector machine - Wikipedia W https://en.wikipedia.org/wiki/Support_vector_machine	Special offers	NETFLIX ORIGINALE	Court Strikes Down North Carolina Trump's Public Lands Chief Wrote For A Cult Extremist's Magazine
	In machine learning, support-vector machines (SVMs, also support-vector networks) are supervised learning models with associated learning algorithms that analyze data used for	FREE shipping Heavy Duty Metal Table Legs 2 Pack U Shape Legs (1.5" Wi On sale ModernUrbanMetals CtonkasCustomRutics +***** (1.060) ******* (1.060)		Congressional Map By Chris D'Angelo and Alexander C. Kaufman
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	https://dimensionless.in/introduction-to-svm/	Style FREE shipping FREE shipping	BAKING SHOW VIDIC DOAL	Breaks Silence Former White House Aide Won't
	A Support Vector Machine(SVM) is a yet another supervised machine learning algorithm. It 🔹			Waiting for ads.playground.xyz Show For Scheduled Impeachment

What is the ideal ranking?

The SMART Information Retrieval Project

C. Buckley, G. Salton, J. Aller

Department of Computer Science Cornell University Ithaca, NY 14853

PROJECT GOALS PROJECT GOALS The primary public of the SMMR information rotational project at Countil University remains, as it has for the part 20 years, incomplianting the deficientsman and di-ant 20 years, incomplianting the deficientsman and di-entry of nectomatic methods of rotational of parts of documents in a suppose to body use optimic (parag-rotational) and parts of other documents (astematic by-partient Sike). The compliant of SMART has about how

RECENT RESULTS Under this rather broad goal, we've performed a number of investigations this past year. These include:

 Local/global matching: Looking at the effect of determining an overall global similarity between query and document, and then requiring that some small local portions of the document (paragraph or sentance) focuses in on the query. The overall performance level of local/global matching for the performance level of local/global matching for the TREC 1 workshop was quite good, though itt sp-pears the local requirement only gains about 10% improvement over a pore global match.

 Phrases: Examining methods for both statistical phrase selection and phrase weighting. For TREC 1, SMART's statistical phrases gained 5 to 9% over our PLANS FOR THE COMING YEAR

 Learned Features of Terms: In cooperation with Norbert Fish, we've here looking at learning good terms weights hand upon characteristics of a term rather than history of how that term itself behaves. This enables us to come up with good term weights hered upon much less information than concentional hered upon much less information than concentional to bely weight plrases. Local/global matching will be used heavily in the TREC routing environment to regain precision after query expansion techniques. Passage re-relevant or extension of document filters will be weight learning techniques. This did very well for TREC 11 tied at the top of the asternatic ad-hoc category with the local/global approach above. varuped to enable very large distri

 Efficiency and Effectiveness Trade-offs: A number of tradeoffs were also examined at TREC 1. Major actuitons were — Sarrienal effectiveness can be very reasonably taskeld for retrienal efficiency by transming the retrienal appropriately. — Manite intermining of work to their zoni forms has efficiency headed and the solit forms originfloard effectiveness gains. — Document ladming can be speed up signifi-cently, at a large cost in dain space. Evaluation: Examining evaluation measures will able for TREC. We supplied the TREC 1 evaluation

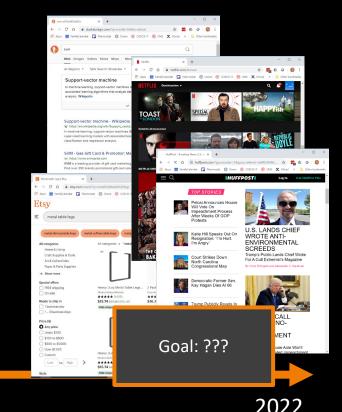
routines, and have designed several other measures that may be used for TREC 2. · Automatic Hypertext: Local/global matching w to automatically construct hypertext links be-a articles of a 29 volume encyclopedia. · Passage Retrieval Local/global matching was use again to retrieve appropriate sc articles in response to a unrry.

• SMART System: A new publicly-available re of SMART (for research purposes only) was finished in June. This release provides support for multi-

a or containing with most of the investigations als, the coming year. We'll use automatic learning to your to help combine to

Goal: Maximize utility of rankings to the users.









Maximizing Utility to Users

Probability Ranking Principle [Robertson, 1977]:

- Sort documents by probability of relevance
 → Optimal ranking y*
- For most common measures U of ranking quality

$$U(y^*|x) = \max_{y}[U(y|x)]$$

Query x			
Rank	Item	P(relevant)	
1	А	60.99	
2	В	58.98	
3	С	53.97	
4	D	51.00	
5	Е	49.99	
6	F	46.98	
7	G	42.97	
	•••		

Dynamics of Utility Maximization

Conventional Rankings:

- Unfair allocation of opportunity
- Suboptimal social welfare
- Amplification of existing biases
- Reduced supplier pool
- Polarization

Utility maximization for users ≠ Long-term sustainability of platform

		<u> </u>	
F	Top News Stories		
1	Rank	Item	P(read)
1	1	Times 1	50.99
:	2	Times 2	50.98
	3	Times 3	50.97
1	••••		
1	100	Review 1	49.99
1	101	Review 2	49.98
	102	Review 3	49.97

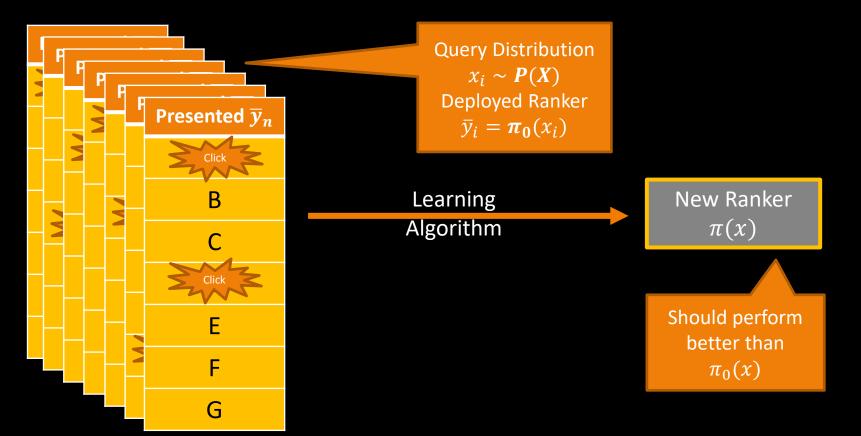
Sustainable Platforms

1. Unbiased Estimation of Relevance

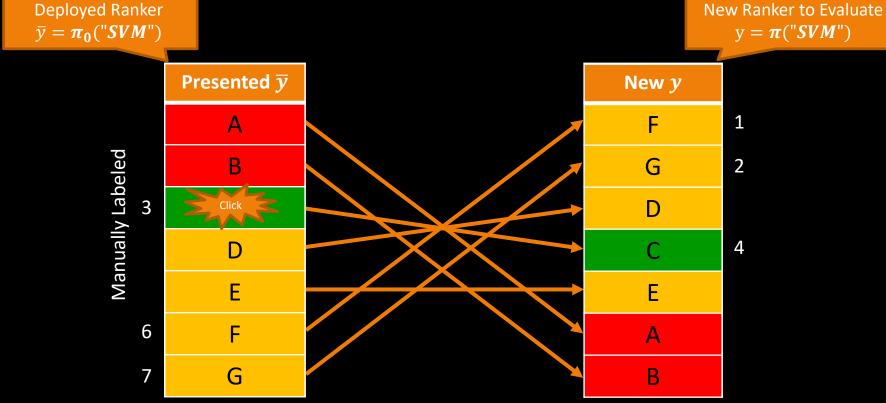
2. Fair Treatment of all Platform Participants

3. Steerable Control of Platform Dynamics

Learning-to-Rank from Clicks



Evaluating Rankings



Evaluation with Missing Judgments

- Loss: $\Delta(x, y | rel)$
 - − Relevance labels $rel_d \in \{0,1\}$
 - This talk: rank of relevant documents

$$\Delta(x, y|rel) = \sum_{d} rank(d|y) \cdot rel_{d}$$

• Assume:

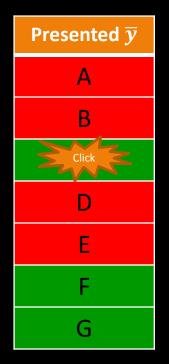
Click implies observed and relevant:

$$(c_d = 1) \leftrightarrow (o_d = 1) \land (rel_d = 1)$$

- Problem:
 - No click can mean not relevant OR not observed

$$(c_d = 0) \leftrightarrow (o_d = 0) \lor (rel_d = 0)$$

• \rightarrow Understand observation mechanism



Inverse Propensity Score Estimator

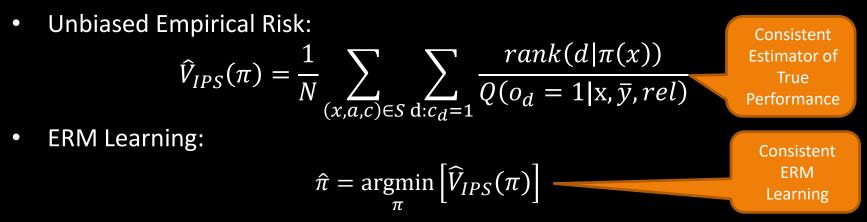
- Observation Propensities $Q(o_d = 1 | x, \overline{y}, rel)$
 - Random variable $o_d \in \{0,1\}$ indicates whether relevance label rel_d for is observed
- Inverse Propensity Score (IPS) Estimator:

$$\widehat{\Delta}(x, y | rel, o) = \sum_{d:c_d=1} \frac{rank(d|y)}{Q(o_d = 1 | x, \overline{y}, rel)}$$
New Ranking

• Unbiasedness:
$$E_o\left[\widehat{\Delta}(x, y \mid rel, o)\right] = \Delta(x, y \mid rel)$$

Presented \overline{y}	Q
А	1.0
В	0.8
С	0.5
D	0.2
Е	0.2
F	0.2
G	0.1

ERM for Partial-Information LTR



- Questions:
 - How do we optimize this empirical risk in a practical learning algorithm?
 - How do we define and estimate the propensity model $Q(o_d = 1 | x, \overline{y}, rel)$?

Propensity-Weighted SVM Rank

- $\mathbf{D} = \left(x_j, d_j, D_j, q_j\right)^n$ Data: Optimizes convex upper bound on unbiased IPS risk estimate! Query Training QP: $w^* = \operatorname*{argmin}_{w,\xi \ge 0} \frac{1}{2} w \cdot w + \frac{C}{n} \sum_{i} \frac{1}{q_j} \sum_{i} \xi_j^i$ $\forall \bar{d}^i \in D_1: w \cdot \left[\phi(x_1, d_1) - \phi(x_1, \bar{d}^i)\right] \ge 1 - \xi_1^i$ $\forall \bar{d}^i \in D_n: w \cdot \left[\phi(x_n, d_n) - \phi(x_n, \bar{d}^i)\right] \ge 1 - \xi_n^i$
- Loss Bound: $\forall w: rank(d, sort(w \cdot \phi(x, d)) \leq \sum \xi^{i} + 1$
- Analogous method with Deep Nets [Agarwal et al., 2019b]

Position-Based Propensity Model

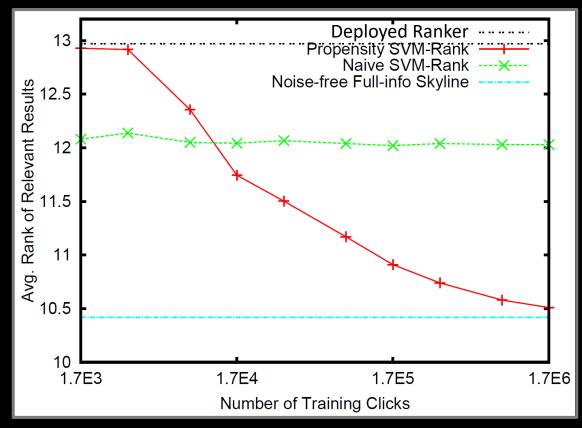
• Model:

$$P\left(c_{d} = 1|rel_{d}, rank(d|\overline{y})\right) = q_{rank(d|\overline{y})} \cdot [rel_{d} = 1]$$

- Assumptions
 - Examination only depends on rank
 - Click reveals relevance if rank is examined
- Estimation
 - Estimate q_1, \ldots, q_k via small intervention experiments
 - See [Joachims et al., 2017] [Agarwal et al., 2019a] [Fang et al., 2019] [Chandar & Carterette, 2018]

Presented \overline{y}	Q
А	q_1
В	q_2
С	q_3
D	q_4
E	q_5
F	q_6
G	q_7

Ranking Accuracy vs. Training Data



[Joachims et al., 2017]

Sustainable Platforms

- 1. Unbiased Estimation of Relevance
 - → Selection bias correction through IPS [Joachims et al. 2017]
 Unbiased learning of deep ranking policies [Agarwal et al. 2019]

2. Fair Treatment of all Platform Participants

3. Steerable Control of Platform Dynamics

Dynamics of Utility Maximization

Conventional Rankings:

- Unfair allocation of opportunity
- Suboptimal social welfare
- Amplification of existing biases
- Reduced supplier pool
- Polarization

Utility maximization for users ≠ Long-term sustainability of platform

Query: Software Engineer			
Rank	Item	P(intervie	w)
1	Adam	50.99	Exposure high
2	Bob	50.98	
3	Charlie	50.97	
100	Alice	49.99	Exposure low
101	Barbara	49.98	
102	Claire	49.97	
•••			

Position-Based Exposure Model

Definition:

Exposure e_j is the probability a users observes item *i* at position *j* of ranking *y*. $expo(i|x, y) = e_i$

Definition:

Exposure of group G of items

$$expo(G|x,y) = \sum_{j \in G} e_j$$

Note: Same as propensity model used earlier.

Rank	Exposure P(observe)
1	e_1
2	<i>e</i> ₂
3	<i>e</i> ₃
100	e_{100}
101	<i>e</i> ₁₀₁
102	<i>e</i> ₁₀₂

[Craswell et al. 2008] [Singh & Joachims 2018]

Merit-Based Fairness Constraints

exposure = f(relevance)

- Disparate Exposure:
 - Expected exposure proportional to the expected relevance of the group
- Disparate Impact:
 - Expected revenue (e.g. clicks) proportional to the expected relevance of the group
- Group parity:
 - Expected exposure equal for all groups

Disparate Exposure Constraint

Group Exposure and Merit

$$expo(G|x,\pi) = \sum_{i\in G} expo(i|x,y)$$
 $rel(G|x) = \sum_{i\in G} rel(i|x)$

Group Fairness Constraint

$$\frac{expo(G_0|x,y)}{rel(G_0|x)} = \frac{expo(G_1|x,y)}{rel(G_1|x)}$$

 \rightarrow Make exposure proportional to relevance

Computing the Best Fair Ranking

Goal: Maximize ranking quality while fair to items.

$$y = \operatorname{argmax}_{y} [DCG(y|x)]$$

s.t.
$$\frac{expo(G_{0}|x,y)}{rel(G_{0}|x)} = \frac{expo(G_{1}|x,y)}{rel(G_{1}|x)}$$

 \rightarrow Computationally hard and typically infeasible!

Probabilistic Ranking Policies $\pi(y|x)$

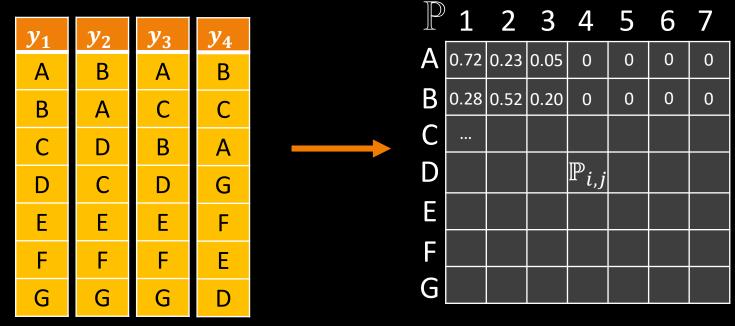
Exposure and Quality for $\pi(y|x)$

$$expo(i|x,\pi) = \sum_{j} \mathbb{P}_{i,j} e_j$$
$$DCG(\pi|x) = \sum_{i} \sum_{j} e_j \mathbb{P}_{i,j} rel_i$$

 $\mathbb{P}_{i,j}$ = Prob that item *i* is ranked at position *j* e_j = exposure at position j

	y ₁	<i>y</i> ₂	<i>y</i> ₃	<i>y</i> ₄
	А	В	Α	В
	В	Α	С	С
Γ.	С	С	В	Α
	D	D	D	G
	Е	Е	Е	F
	F	F	F	Е
	G	G	G	D
	0.52	0.23	0.20	0.05

Marginal Rank Distribution $\mathbb P$

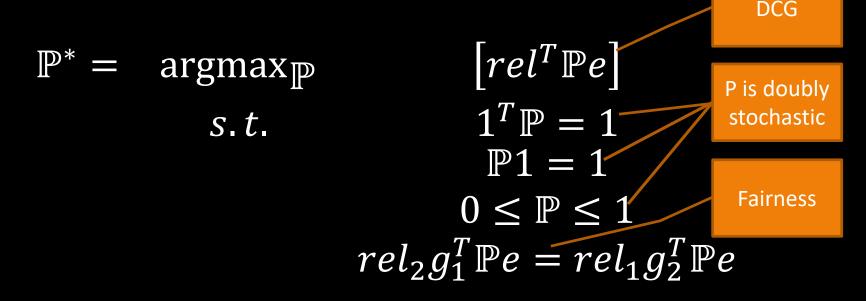


0.52 0.23 0.20 0.05

 π

Computing the Best Fair Policy

• Optimal \mathbb{P}^* is solution of linear program



Computing π^* from \mathbb{P}^*

Birkhoff-von Neumann decomposition

$$\mathbb{P}^* = \theta_1 P_1 + \dots + \theta_k P_k$$

where $P_1 \dots P_k$ are permutation matrices and $\theta_i \ge 0$ with $\sum_i \theta_i = 1$.

$$\Rightarrow \text{ Ranking policy } \pi^*(y|x) = \begin{bmatrix} \theta_i & \text{if } (y = P_i) \\ 0 & \text{else} \end{bmatrix}$$

Summary of Method

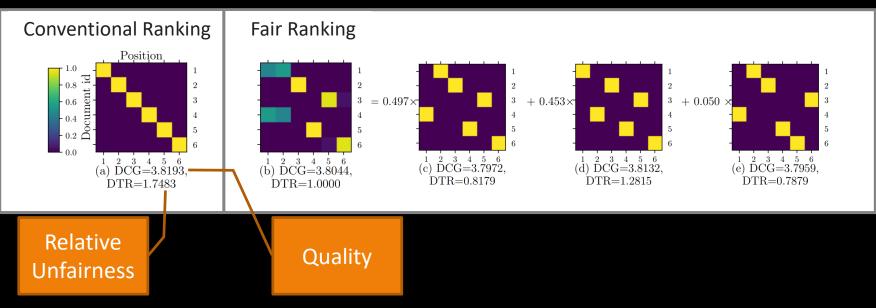
- 1. Estimate relevances *r* for query *x*
- 2. Define (merit-based) fairness constraint
- 3. Solve linear program for marginal rank matrix

$\mathbb{P}^* =$	$\operatorname{argmax}_{\mathbb{P}}$	$\left[rel^T\mathbb{P}q ight]$
	<i>s</i> . <i>t</i> .	$1^T \mathbb{P} = 1$
		$\mathbb{P}1=1$
		$0 \leq \mathbb{P} \leq 1$
		${\mathbb P}$ is fair

- 4. Compute ranking policy π^* from \mathbb{P}^* via Birkhoff-von Neumann
- 5. Sample ranking *y* from π^*

Example

- Six items, two groups
- Relevances: $rel(G_1) = \{82\%, 81\%, 80\%\}, rel(G_2) = \{79\%, 78\%, 77\%\}$



Sustainable Platforms

- 1. Unbiased Estimation of Relevance
 - → Selection bias correction through IPS [Joachims et al. 2017]
 Unbiased learning of deep ranking policies [Agarwal et al. 2019]
- 2. Fair Treatment of all Platform Participants
 - → Item fairness through fairness of exposure [Singh & Joachims, 2018] Fair ranking through Nash-fair division [Saito & Joachims 2022] Fair policy learning [Singh & Joachims, 2019] [Yadav et al. 2021]
- → 3. Steerable Control of Platform Dynamics

Beyond Microeconomics



Macroeconomic Control of AI Platforr Long-term Sustainability of the Platform

Macro-Metrics: user satisfaction, supplier pool, polarization, Macro-Interventions: exposure allocation, diversification, novelty, e



Microeconomic Optimization of AI Platf

Short-term Utility Maximization of Participant

Micro-Metrics: engagement through clicks, purchases, like Micro-Interventions: ranking, artwork, push-notification

Towards Steerable Dynamics

Macroeconomic Control of AI Platforms Long-term Sustainability of the Platform

Macro-Metrics: user satisfaction, supplier pool size, polarization, discrimination, ... Macro-Interventions: exposure allocation, diversification, novelty, external regulations, ...

Macro-Interventions

Micro/Macro Abstraction and Interface

Optimal micro-interventions consistent with macro-interventions



Microeconomic Optimization of AI Platforms

Short-term Utility Maximization of Participants

Micro-Metrics: engagement through clicks, purchases, likes, streams, ... Micro-Interventions: ranking, artwork, push-notifications, upsell, ...

Translating Macro to Micro

Macroeconomic Control of AI Platforms

Weekly/Monthly Metrics

User: Show user TJ at least δ_{TJ} new artists; do not send more than 3 push messages; ... Item: Show new artist A to at least δ_A users; give items from supplier B at least δ_B exposure; ...

Macro-Interventions

Micro/Macro Abstraction and Interface

Optimal micro-interventions consistent with macro-interventions

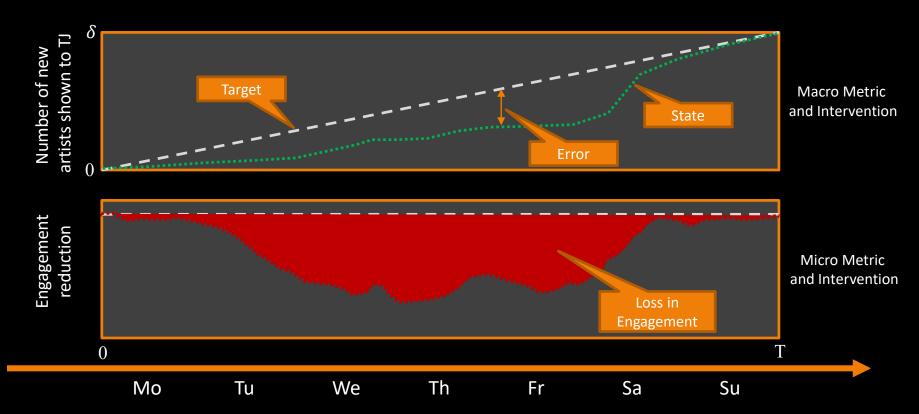


Microeconomic Optimization of AI Platforms

Session Metrics

Micro-Metrics: engagement through clicks, purchases, likes, streams, ... Micro-Interventions: ranking, artwork, push-notifications, upsell, ...

Reactive Controller



P-Controller

• Group G:

All artists *i* that are novel to TJ

• Control Error:

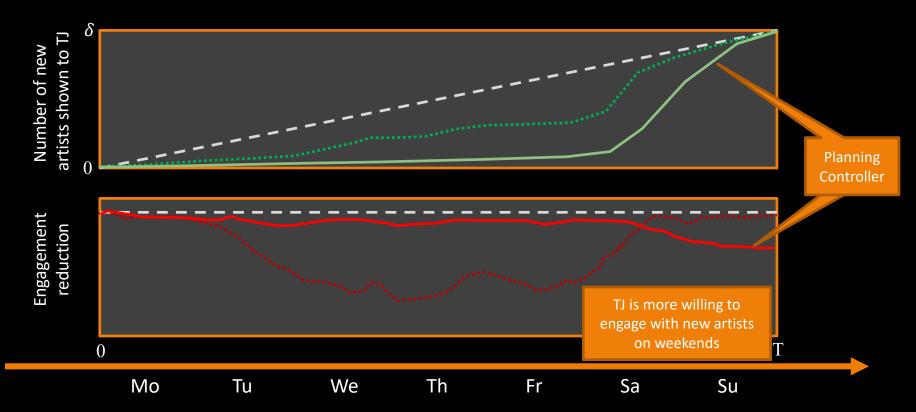
$$err(G|t) = \delta \frac{t}{T} - \sum_{i=1}^{t} expo(G|x_i, y_i)$$

• Policy:

 $\pi(x) \stackrel{\text{\tiny def}}{=} \operatorname{argsort}[rel(i|x) + \lambda \cdot 1[i \in G] \cdot err(G|t)]$



Planning Controller



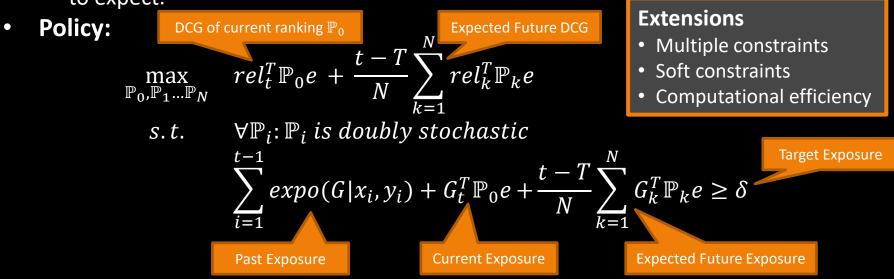
Model Predictive Controller

• Group G:

All artists *i* that are novel to TJ

• Model:

Sample $S = ((x_1, rel_1), ..., (x_N, rel_N)) \sim P(S_{t...T})$ as model of which future queries to expect.



Towards Steerable Dynamics

Macroeconomic Control of AI Platforms Long-term Sustainability of the Platform Causal Modeling
Connections to Social Sciences
Regulatory Policy

Contro

Theory

Macro-Metrics: user satisfaction, supplier pool size, polarization, discrimination, ... Macro-Interventions: exposure allocation, diversification, novelty, external regulations, ...

Macro-Interventions

Micro/Macro Abstraction and Interface

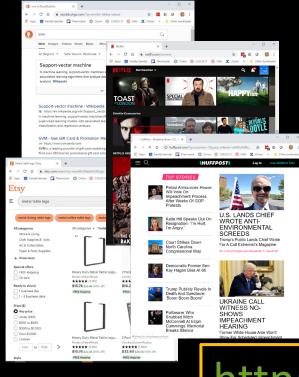
Optimal micro-interventions consistent with macro-interventions

Microeconomic Optimization of AI Platforms

Short-term Utility Maximization of Participants

Micro-Metrics: engagement through clicks, purchases, likes, streams, ... Micro-Interventions: ranking, artwork, push-notifications, upsell, ...

Research for Sustainable AI Platforms



- Unbiased estimation
- Fairness
- Steerable long-term dynamics
- Transparency
 - Privacy

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