

# Logging and Telemetry Survey

## Welcome

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### 1. What group do you primarily work in?

- ASG - Applications and Services Engineering Group (Qi Lu)
- Business Development Group (Peggy Johnson)
- C&E - Cloud and Enterprise Engineering Group (Scott Guthrie)
- Corporate Strategy & Planning (Kurt DelBene)
- Finance Group (Amy Hood)
- HR Group (Kathleen Hogan)
- LCA - Legal and Corporate Affairs Group (Brad Smith)
- Marketing Group (Chris Capossela)
- Operations (Kevin Turner)
- TnR - Technology and Research (Harry Shum)
- Windows and Devices Group (Terry Myerson)
- Other - Write In

### 2. What is your role?

### 3. In what location do you work?

- North America: USA - WA (Puget Sound regions: Redmond, Bellevue, Seattle, Sammamish, etc.)
- North America: USA - Silicon Valley, CA
- North America: USA - Other
- North America: Canada, Mexico
- Central America and South America
- Europe
- Asia: China
- Asia: India
- Asia: Middle East
- Australia, New Zealand, Oceania
- Africa
- Other - Write In

### 4. How many years have you worked at Microsoft (decimals okay)?

## Activities

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## 5. Troubleshooting Problems

For example: debugging; diagnosing the root-cause of an issue; reproducing a bug, looking for patterns in log files to explain execution behavior.

How often do you **use event data** to troubleshoot problems?

- More than 5 times a week
- 4-5 times a week
- 2-3 times a week
- Once a week
- 1-3 times a month
- Less than once a month
- Never
- I do this activity, but I don't use event data.

## 6. Monitoring System Health

For example: alarming, notifications, or thresholding for systems or services, like high CPU usage; ensuring availability of systems or services for day-to-day operations.

How often do you **use event data** to monitor system health?

- More than 5 times a week
- 4-5 times a week
- 2-3 times a week
- Once a week
- 1-3 times a month
- Less than once a month
- Never
- I do this activity, but I don't use event data.

## 7. Doing Data Science

For example: flights and A/B testing; using statistical or machine learning techniques; building models; conducting analysis on behalf of other customers or teams.

How often do you **use event data** to do data science?

- More than 5 times a week
- 4-5 times a week
- 2-3 times a week
- Once a week
- 1-3 times a month
- Less than once a month
- Never
- I do this activity, but I don't use event data.

## 8. Making Business Decisions

For example: product planning, marketing strategies, allocating resources, investments, customer retention, and product release planning.

How often do you **use event data** to make business decisions?

- More than 5 times a week
- 4-5 times a week
- 2-3 times a week
- Once a week
- 1-3 times a month
- Less than once a month
- Never
- I do this activity, but I don't use event data.

## 9. Improving the User Experience

For example: understanding how customers adopt and use features, user engagement and task experience.

How often do you **use event data** to improve the user experience?

- More than 5 times a week
- 4-5 times a week
- 2-3 times a week
- Once a week
- 1-3 times a month
- Less than once a month
- Never
- I do this activity, but I don't use event data.

## 10. Engineering the Data Pipeline

For example: working on infrastructure to collect data, store data, query data; cleaning, filtering, and aggregating data sources for others to use; providing APIs, tools, and interfaces to make data accessible.

How often do you **use event data** to engineer the data pipeline?

- More than 5 times a week
- 4-5 times a week
- 2-3 times a week
- Once a week
- 1-3 times a month
- Less than once a month
- Never
- I do this activity, but I don't use event data.

## 11. Instrumenting for Logs or Telemetry

For example: adding or removing logging events; using APIs to record; writing rules to adjust logging parameters in systems, for example, by enabling or disabling logging or telemetry events.

How often do you **use event data** to instrument for logs or telemetry?

- More than 5 times a week
- 4-5 times a week
- 2-3 times a week
- Once a week
- 1-3 times a month
- Less than once a month
- Never

## 12. Triageing Work Items

For example: prioritizing bugs or features within products or services; assigning and routing activities to appropriate roles.

How often do you **use event data** to triage work items?

- More than 5 times a week
- 4-5 times a week
- 2-3 times a week
- Once a week
- 1-3 times a month
- Less than once a month
- Never
- I do this activity, but I don't use event data.







I have to wait on other people.

I have to do a lot of coordination with other people.

## 15. We're interested in how people collaborate with event data. Did a teammate's activity with the log or telemetry data prompt you to do **Troubleshooting Problems**?

- My teammate was also **Troubleshooting Problems**, which then prompted me to do Troubleshooting Problems.  
As a reminder, Troubleshooting Problems is, for example, debugging; diagnosing the root-cause of an issue; reproducing a bug, looking for patterns in log files to explain execution behavior.
- My teammate was **Monitoring System Health**, which then prompted me to do Troubleshooting Problems.  
As a reminder, Monitoring System Health is, for example, alarming, notifications, or thresholding for systems or services, like high CPU usage; ensuring availability of systems or services for day-to-day operations.
- My teammate was **Doing Data Science**, which then prompted me to do Troubleshooting Problems.  
As a reminder, Doing Data Science is, for example, flights and A/B testing; using statistical or machine learning techniques; building models; conducting analysis on behalf of other customers or teams.
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- My teammate was **Triaging Work Items**, which then prompted me to do Troubleshooting Problems.  
As a reminder, Triaging Work Items is, for example, prioritizing bugs or features within products or services; assigning and routing activities to appropriate roles.
- I don't know
- None of the above



I don't have access to the data I want.

I don't have confidence in the data.

The data is hard to work with because it's been scrubbed for privacy.

The data I want is no longer around.

I lack relevant training or knowledge.

I have to wait on other people.

I have to do a lot of coordination with other people.

17. We're interested in how people collaborate with event data. Did a teammate's activity with the log or telemetry data prompt you to do **Monitoring System Health**?

- My teammate was **Troubleshooting Problems**, which then prompted me to do Monitoring System Health.

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## 19. We're interested in how people collaborate with event data. Did a teammate's activity with the log or telemetry data prompt you to do **Doing Data Science**?

- My teammate was **Troubleshooting Problems**, which then prompted me to do Doing Data Science.

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## 21. We're interested in how people collaborate with event data. Did a teammate's activity with the log or telemetry data prompt you to do **Making Business Decisions**?

- My teammate was **Troubleshooting Problems**, which then prompted me to do Making Business Decisions.

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## 23. We're interested in how people collaborate with event data. Did a teammate's activity with the log or telemetry data prompt you to do **Improving the User Experience**?

- My teammate was **Troubleshooting Problems**, which then prompted me to do Improving the User Experience.

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25. We're interested in how people collaborate with event data. Did a teammate's activity with the log or telemetry data prompt you to do **Engineering the Data Pipeline**?

- My teammate was **Troubleshooting Problems**, which then prompted me to do Engineering the Data Pipeline.

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- I don't know

- None of the above

26. For each of the following statements, please indicate your level of agreement:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Not Applicable
The tools for this activity aren't easy to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The tools for this activity are flaky or unreliable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The tools for this activity are too slow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The activity involves too much clerical effort.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The activity involves too much mental effort.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The activity requires more effort than I have time for.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There's too much data.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I don't know what data needs to be instrumented.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I don't know what schema or output format to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The data I want to instrument is in a form that is difficult to understand.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Combining multiple sources of data is difficult.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I don't know where to store the data I want.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I don't know who will						

use the data I instrument.

I don't have confidence in the data.

It's more work to instrument data because of privacy policies.

Privacy policies prevent me from instrumenting all the data I would like.

Instrumenting the data is harder because of retention policies.

I lack relevant training or knowledge.

I have to wait on other people.

I have to do a lot of coordination with other people.

## 27. We're interested in how people collaborate with event data. Did a teammate's activity with the log or telemetry data prompt you to do **Instrumenting for Logs for Telemetry**?

- My teammate was **Troubleshooting Problems**, which then prompted me to do Instrumenting for Logs of Telemetry.

As a reminder, Troubleshooting Problems is, for example, debugging; diagnosing the root-cause of an issue; reproducing a bug, looking for patterns in log files to explain execution behavior.

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- I don't know

- None of the above



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- None of the above

30. What is your Microsoft alias (only used for raffle)?